

IBC Policies

Effective January 1 2008

Min order \$50.00.

Payment: All first time orders will be shipped credit card or money order. Payment by check is available for approved accounts on subsequent orders.

****New Clients First Order: \$100.00 or more - Free shipping and handling***

Freight :

\$50.00 to 499.99 - \$12.99

\$ 500.00 + free shipping

COD Orders

\$50.00 + → add \$5.45

Payment Options:

COD, Visa / Mastercard., Echeck(Electronic Check)

Electronic Check: Flat Rate:

Effective 1/1/08 Electronic Check Customers will pay a flat rate \$11.99 for orders \$75.00 –\$ 499.99.

Furniture and equipment freight charges are separate and do not apply to above policy, other restrictions may apply.

Refused Packages: For C.O.D. shipments, please have payment available for UPS. All Refused Packages are subject to a \$25.00 fee, which must be paid before future orders are shipped.

Return Policy/ Defective Merchandise:

Any Claims must be reported with 72 hrs after receiving order.

Electrical Appliances including Clippers, Scissors, Irons, Dryers are not returnable.

Defective Electrical appliances must be returned to the manufacturer in accordance to warranty instructions. Exception(Defective Kresso Irons may be returned for exchange for up to 1 year, Hai Elite appliances may be returned for exchange within 30 days), must have proof of purchase invoice.

Merchandise other than defective must be returned to IBC within 30 days. Authorized returns will be credited to your account and may be used towards future purchases.

Returns must be in original resalable packaging and are subject to restocking charge.

No Cash Refunds.

Returned Checks- There is a \$25.00 charge for any returned check this includes electronic check(Echeck)(ACH Payments, Echeck customers checking accounts will automatically returned check fee). Echecks returned for Non Sufficient funds will be attempted for payment a second time.

All legal means including collection agencies that report to all major credit bureaus will be used to report bad debt. Payments must be made within 5 working days of notification to you.

Policies subject to change